

# Annual Report 2021 - 2022

April 1st, 2021 – March 30, 2022



DDRC clients and staff alike have had another wonderful year of breaking barriers and fostering inclusion in our communities.

Over the past 12 months, DDRC clients have found new ways to pursue their goals and make meaningful differences in their own lives, and the lives of those around them. Whether it be a new job, a new fitness goal, or making new friends, individuals with developmental disabilities at the DDRC continue to positively impact our city.

Emerging from the global Covid-19 pandemic has proved challenging for us all. The DDRC continues to place safety as the top priority to protect the vulnerable in our networks, while still advancing our mission of community inclusion. DDRC staff have done a tremendous job to support clients in all environments, including the return to in-person supports, the continuation of online services, and all the spaces of our community in-between.

In this annual report, you will get a glimpse into the highlights of our year and the successes we all share together. It is truly the reflection of our collective efforts to advance inclusion.

As we look to next year, the DDRC approaches a significant milestone of 70 years supporting individuals with developmental disabilities. We look forward to celebrating this with you.

Thank you for your continued support for the DDRC, and for making Calgary a place where *everyone belongs*™

Helen Cowie  
Chief Executive Officer

Kyle Guild  
Board President



# Our Year at a Glance

## DDRC Program Highlights

### Choices:

75% of Clients have successfully returned to their volunteer positions that were impacted by the Pandemic. For those who did not return to their positions, some have decided to retire and enjoy their time doing other things in life, and some have found new volunteer positions.

### Comprehensive Care:

Comprehensive Care supported four FSCD clients with the transition into PDD. This is the DDRC's largest transition that has taken place in one year and speaks to the Agency's commitment to the life-long support model.

### ILS:

Amid the pandemic, ILS continued to actively recruit supportive roommates and safely find clients homes where they have settled in and are thriving.

### PACE:

90% of the Clients whose jobs were impacted by the Covid-19 pandemic have resumed their position!

### PBS:

New resource library and training workshop system developed to better support clients with behavioural needs.

### LINK:

7 new clients added to the LINK program, included 4 children supported to navigate their communication barriers.

### Triple P:

Supported 52 families, with 100% of supported families reporting a noticed improvement in child's behaviour, and 85.7% of parents reporting improvements in their own mental health.



## DDRC Clients



### CVC (Client Voice Committee)

The CVC developed the Gardening Engagement Survey which asked clients whether they wanted to start a garden plot at the DDRC office. CVC members surveyed DDRC clients for feedback, which helped to improve the existing community garden plot at Rutland Community Association. The CVC continues to engage clients and advocate at the DDRC.



### Jessica (ILS)

Jessica began walking independently after making it her New Year's resolution to go on more walks at the end of 2021. Before making this goal, she rarely walked alone due to a health conditions, but she has found safe ways to increase her steps and get outside as much as possible. Jessica uses a GPS to navigate her neighbourhood and, depending on the weather, she walks anywhere from ten minutes to a half hour. Jessica enjoys her community walks and is always looking for new ways to explore her community.



### Bibiana (CHOICES)

When Bibiana first started at the DDRC, she knew little English. Through determination and steady practice, she is making excellent progress in her ability to communicate with her peers, support workers, and fellow community members. When communication has proved to be challenging, Bibiana has learned to use the various resources at her disposal, including Google Translate and a support worker who also speaks Spanish. Great work Bibiana!



### Christiaan (PACE)

In the summer of 2021, Christiaan landed a position at the Canyon Meadows Golf Course as part of their kitchen staff working as a dishwasher. He has worked hard and built great relationships with his coworkers. His colleagues and supervisors have recognized his hard work, fostering a sense of confidence for Christiaan that has been especially noticeable to his network. Through this position he has discovered a passion for working in the food industry and has decided to further his education for a potential career in the culinary arts and hospitality.



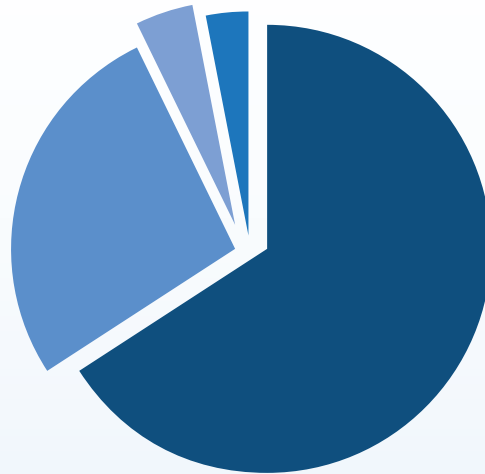
### Mike (Comprehensive Care)

With the DDRC's support, Mike has found and began attending weekly wrestling matches at the Royal Canadian Legion Calgary #1 Branch. He is enthusiastic about the sport and enjoys being a part of the excitement in the audience. Mike also began gardening, an interest that stems from time gardening with his parents. He has grown several plants at home, including peas, carrots, potatoes, tomatoes, and even sunflowers!

# Financials

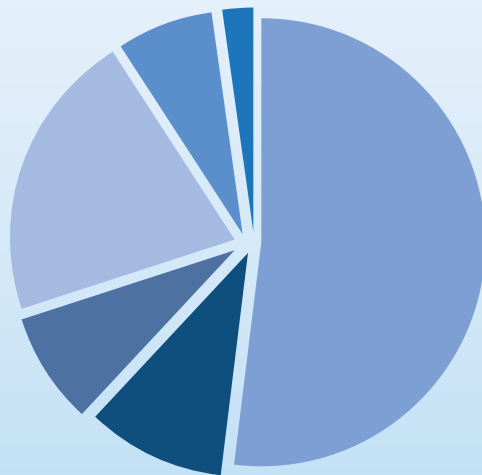
## REVENUE

- PDD DIRECT SERVICES - 66%
- PDD DELIVERY - 27%
- FSCD DELIVERY - 4%
- FEES FOR SERVICE - 3%



## EXPENDITURES

- PROGRAM COMPENSATION - 52%
- PROGRAM ADMIN COMPENSATION - 10%
- EMPLOYEE BENEFITS - 8%
- SUPPORT ALLOWANCE  
OVERNIGHT RESPITE - 21%
- SERVICE & MATERIALS - 7%
- BUILDING & FACILITIES MAINTENANCE - 2%



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